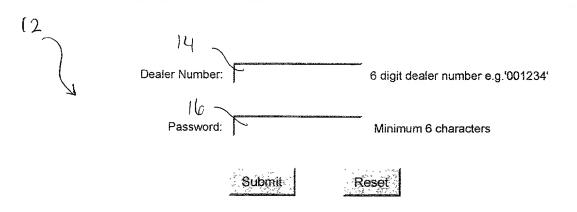
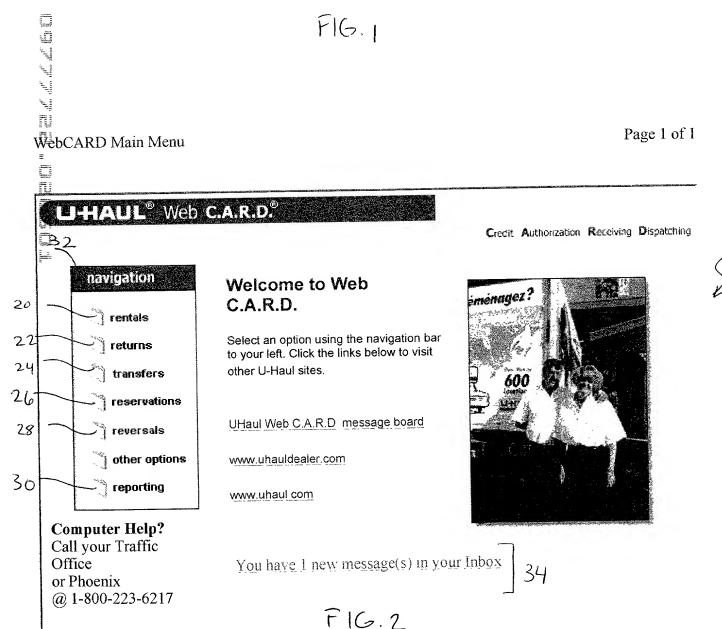
L[®] Web C.A.R.D.®

Credit Authorization Receiving Dispatching





LIHAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
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 - reporting

Computer Help? Call your Traffic Office

or Phoenix

@ 1-800-223-6217

Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both One-Way and In-Town. This form will guide you through the rental process.

In-Town Rental ~44

One-Way Rental ~ 46



FIG. 3

WebCARD

Page 1 of 1

In-Town Rental

Enter Reservation Entity and Contract Number

User Message

Collecting Entity

Enter a reservation number or press Enter to continue

-62 **Contract Number**

950104 54

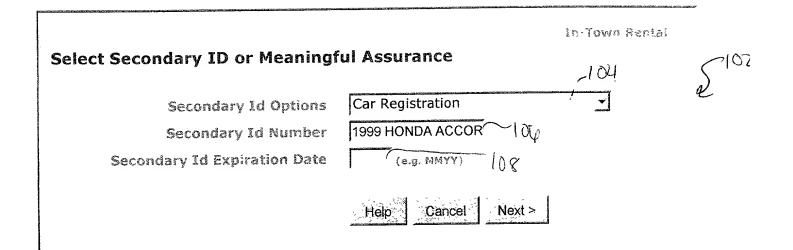
U-Haul downloads are 621001 Collecting Entity.

Help

Cancel

Next >

	ppengyrap, on, an a false construction of the	Ir-Town Rental
Enter Customer Information		C70
First Namo	MIKE ~ 72	P
Last Name	WIRAM -74	
Address	2727 NORTH CENTRAL AVE	76
Cit's.	PHOENIX -78	
Stare	AZ	
Zip Code	85004 ~ 82	80
Telephone	602-263-6840 (e.g. 602-549-3819)	
Corporate Move Account	(· <i>86</i>
Tax Exempt Number		$\mathcal{D}\mathcal{O}$
संदेशक अन्यत्रक्षित्वसङ्ग्रह्मक १४ देशका वस्त्रमा र	98	
	Help Cancel Next >	
	11	
and the state of t	16.5	
WebCARD		Page 1 of 1
-		rage rorr
		In-Town Rentai
Enter Drivers License Information)n	90
	~92	\int_{0}^{∞}
ficiple	B14838742	794
State	AZ	
Expiration Date	1011 (a.g. MMYY)	
Birth Date	10/20/1951 (a.g. MM/DD/YYYY)	
Addt'l Drivers License Information		
Addt'i Number		
Addt'i State	Select from list	On A Carlo College Annual Carlo Carl
Addt'l Exp Date	(e.g. MMYY)	/00
Addt'l Birth Date	(e.g. MM/DD/YYYY)	7
	Help Cancel Next >	

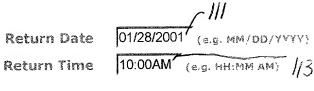


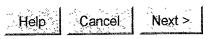
WebCARD

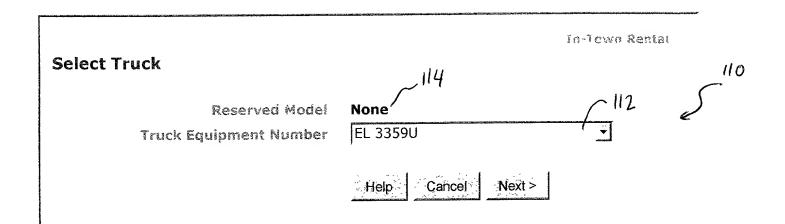
Page 1 of 1

In-Town Rentzi









F16.9

WebCARD

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In-Town Rental



Truck Equipment Number EL 3359U

Rental Rate 29.95 124

Estimated Mileage 50 126

Mileage Rate 0.49 128

SafeMove Accepted 7—130



Ir-Town Rental

Enter total of Support Sales Items (Boxes, Tape, etc.)

~136

User Message

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99 134

Help Cancel Next >

F1611

WebCARD

Page 1 of 1

In-Town Rental

Estimated charges

Estimated Rental amount \$29.95 \sim 142

Mileage Amount \$24.50 ~ 144

SafeMove/SafeTow Amount \$14.00 ~ (46

Sales Tax Amount \$1.77 ~ 148

U-Haul Sales Items (Incl. Tax) \$75.99 ~ 150

Estimated Total \$146.21 \(\simeq 162

Prepaid Amount \$0.00 ___ 154

Help Cancel Next >

FIG. 12.

In-Town Rental
\$146.21
146.21 For refunds enter a minus sign then the amount Enter 0.00 for Authorization Only
5105105105100 -162
0202 (e.g. MMYY) 164
,
For refunds enter a minus sign then the amount
~\68
(e.g. MMYY)
Help Cancel Next >
3
Page 1 of 1
In-Town Rental
FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

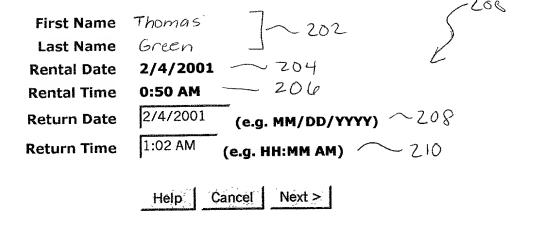
180

		FIRST-COPY=DEALER SECOND-C	OPY=CUSTOMER	FI	6-15
		IT RENTAL CONTRACT ADDENDUM RDAY 01/27/01 9 55AM		own Rental ENT # 00000042 //	‡
	186 (Web-C A R D Test User 950104			,	
	RENTED TO: MIKE WIRAM 602-26	2727 NORTH CENTRAL AVE	PHOENIX AZ	Z 85004	
	B14838742 AZ 1011 Oc		SECONDAR' HONDA ACC	Y ID Car Registration 1999 CORD	189
		RETURN DATE-TIME 01/28/	/01 10 00AM ~ 190		
	TRUCI	X - 17 EZ LOAD MVR @ \$29 95 PER RENTAL EL 3359U MI/KM OUT. 1000 \$0.49 PER MI/KM x 0 = SAFEMOVE - YES	LKJ876 AZ	\$29 95 \$24 50 \$14 00	
	SUBTO SALES			\$68 45 \$1 77	192
Hum Sand Tare		IATED RENTAL CHARGE PMENT DEPOSIT PAID		\$70 22 \$70 22	
TOTAL TOTAL		NONAL CHARGES. SUPPORT SALES ITEM L CHARGES		\$75 99 \$146 21	
THE THEFT		OUS PAID \$ FODAY	CA CC1 CC2 CM	\$0.00 \$0.00 \$146.21 \$0.00 \$0.00	194
on the same the	TOTA	L PAID	24.5	\$146 21	
207		**************************************	*****		
77.	AND TIME SPECIFIED FOR ITS RETU	S THAT UPON FAILURE TO RETURN SA JRN IN THIS AGREEMENT, THE LESSEE NT FOR NOT MORE THAN 1 875 YEARS	AID RENTAL EQUIPMENT WE SHALL BE SUBJECT TO M. AND FINE OF NOT MORE T	IAXIMUM CRIMINAL PENA	DATE
	READING AS INDICATED ON T	ND AGREE TO PAY FOR AL FUEL USEI FHIS RENTAL CONTRACT OR WILL PAY DOES NOT REIMBURSE FOR EXCESS FI (SAVE RECEIPTS	Y A \$20.00 FUELING FEE PL UEL PURCHASED BY CUST ().	US \$2 00 PER GALLON FO	R
		E1/41/	/2		76
	I CONFIRM THAT THIS MARKET	D GAUGE READING CORRESPONDS WI'		ON THE TRUCK CUSTOM	ER
	BY SIGNING BELOW, I ACKNOWLI RENTAL CONTRACT AND DOC	************************* PLEASE READ EDGE I HA VE RECEIVED, AGREED TO A UMENT HOLDER AND HA VE READ AN	AND UNDERSTAND THE TE	ERMS AND CONDITIONS IN ROPRIATE USER'S GUIDE(N THE S)
		X			<i>,</i> 1
		CUSTOMER'S SIGNA' X	TURE		
		DATE			
		XDEALER'S (EMPLOYEE'S) S			

THANK YOU

In-Town Return

Verify Contract Information

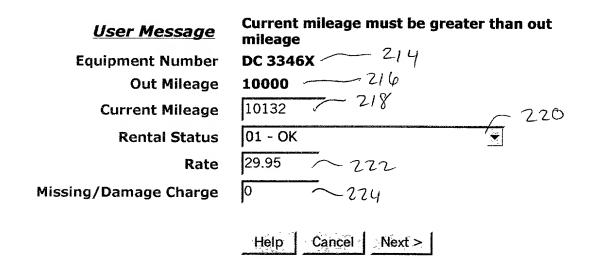


F16. 16

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Return Truck Information



Place Contract on-hold	In-Town Return
<u>User Message</u>	You may place a returning contract on hold. This will put the equipment on your inventory, and you can complete the monetary portion of the contract later.
Place contract on hold?	Г
	Help Cancel Next >
F16.	18
•	232 Page 1 of 1
Reimbursement Options	In-Town Return
Reimbursement Options	Select from list
Reimbursement Amount	0 ~736
(01) Oil, tire, or repair model	~ 238
(02) VIP Certificate number	
2nd Reimbursement	
Reimbursement Options	Select from list ▼
Reimbursement Amount	0
(01) Oil, tire, or repair model	

Help

Cancel Next >

(02) VIP Certificate number

In-Town Return

Cash/Check Amount Due or Refund Cash

Balance

\$112.16 -242

0.00 244

Cash/Check Amount

For refunds enter a minus sign then the

amount

Cancel Next >

F16. 20

Page 1 of 1

In-Town Return

Corporate Move Information

Balance Due

\$112.16

0.00

Corporate Move Amount

For refunds enter a minus sign then the

amount

Corporate Move Account

Job Number

Purchase Order

Employee Name Authorization Number

_ 260

Call 1-800-528-6042 For Authorization \sim 25%

Help Cancel Next >

5402

In-Town Return

Promissory Note

Balance

\$112.16

Promissory Amount

0 260

Help

Cancel

Next >

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WebCARD Main Menu

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Transfer Options

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In 272

Transfer Out — ZH



Computer Help?

Call your Traffic Office or Phoenix

@ 1-800-223-6217

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39	<u> </u>	4		- 40		_8	. 32825	30 E. S			 ž L			

Credit Authorization Receiving Dispatching

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Transfer Options

5 270

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In 272

Transfer Out — 74



Computer Help?

Call your Traffic

Office

or Phoenix

<u>a</u> 1-800-223-6217

F16. 23

WebCARD

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276

Transfer In

Contract Information

Dispatching Entity Number

Contract Number

757000 ~ 278

99999988 280

Help

Cancel

Next>



Enter Truck Information

Truck Equipment Number DC 6052A 284

Current Mileage 12000 286

Last PM 11000 288

Plate Number KJH67K 290

Plate State AZ

Plate Expiration 0202 (e.g. MMYY) 294

Rental Status 01 - 0K

Help Cancel Next>

FIG. 25

WebCARD

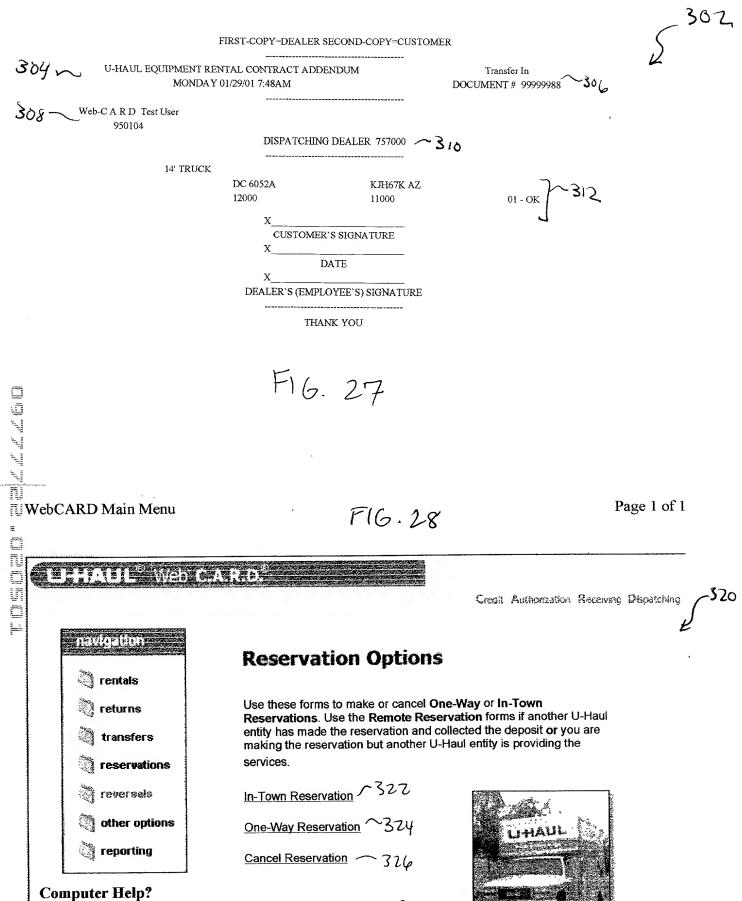
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Transfer In

Enter Remarks

Remarks
Helps Cancel Next

FIG. 26.



Call your Traffic Office or Phoenix @ 1-800-223-6217

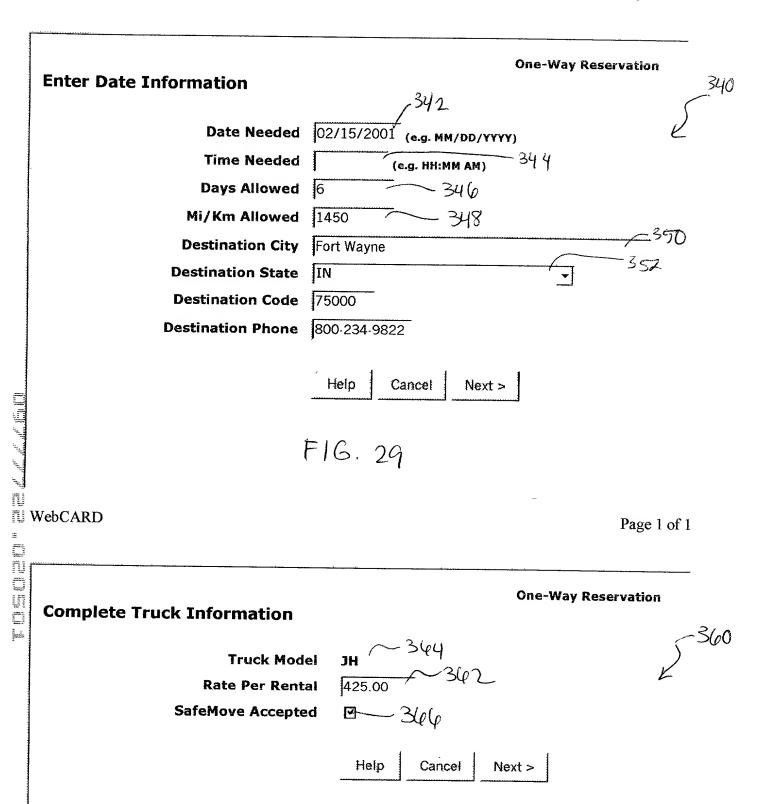
Remote In-Town Reservation (Deposit Collected Elsewhere)

Remote In-Town Reservation

(Dealer Collected Deposit)

328

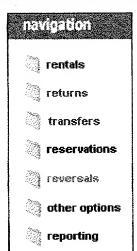
Remote One-Way Reservation / 33 a (Doolar Callected Denneit)



	One-Way Reservation
omplete Serialized SRI informa	3
Contains 4 CDY Mark 1	~ 372
Serialized SRI Model	KO'
Rate Per Rental	10.00 ~374
SafeTow Accepted	, D
2nd Serialized SRI Model Serialized SRI Model	
	0.00
Rate Per Rental	0.00
SafeTow Accepted	
Brd Serialized SRI Model Serialized SRI Model	
	0.00
Rate Per Rental	0.00
SafeTow Accepted	
4th Serialized SRI Model Serialized SRI Model	
	0.00
Rate Per Rental	0.00
SafeTow Accepted	Ц
5th Serialized SRI Model	
bCARD FIG. 2	Page 1 of 1
	One-Way Reservation
lore Service Equals More Money	,
	For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items
	APPLIANCE DOLLY
User Message	FURNITURE DOLLY
	PADS 38Z
	ETC
	Add these types of items to their reservation on the next set of forms.
	Help Cancel Next >

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Great Adhenization Receiving Dispatching



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Reporting Options

-400

Use these options to review your current **Inventory**, **Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

Closing

Inventory 404

Reservations -406

Equipment Due 408

Refund 410

Reprint -417



Page 1 of 2

Moving Van Equipment

ON HAND

Equipment Number Model Number

Status

422 "Plate No. Plate State Plate Expire

BP 1234A EL 5556A

420

BP EL

OK OK

ΑZ KJL888 AA51735 AZ

0303 0901

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire

428

DC 4589Y

DC

00001122

987456 CA 0202

EL 3359U

EL

98989898

LKJ876

ΑZ

0909

Rotational Equipment

ON HAND

Equipment Number Model Number

Status

Plate No. Plate State Plate Expire

No Equipment of this type in your inventory

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire

EL 4627Y

EL

00001111

568789 AZ

0202

Support Rental Items (SRI)

ON HAND

Equipment Number Model Number

Status

Plate No. Plate State Plate Expire

434

AT 4578Y

AT

OK

458963 AK

0202

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire No Equipment of this type on Rentals

SRI

ON HAND

Model Numberr Quantity Total Quantity Rented Quantity Available

FD PO

0 38 0 12 0 26

UD

0

0

0

VM

1

0

1

442

عر Equ

Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer

Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	IN1/28/2001 NO:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

Equipment On-Hold

			1
Contract No.	Date Due	Equipment Due	Customer
Contract No.	Date Due	Lyaipinent Dae	Custonici
<u> </u>			L